



# No Fines

## Commonly Asked Questions



### *Questions and Answers*

**Q: What library materials does the No Fines Program cover?**

**A:** The No Fines Program eliminates fines for overdue books, audio books, DVD's and CD's. Fees for lost or damaged items or overdue hot spots still remain.

**Q: When did the No Fines Program start?**

**A:** The No Fines Program started on Feb. 1, 2022.

**Q: How do I get my fines removed from my account?**

**A:** All fines have been automatically removed from everyone's account for past due books, audiobooks, DVD's, CD's, and electronic equipment.

**Q: What if I have fines from the past?**

**A:** The Library Board voted to remove all past fines for past due books, audiobooks, DVD's, CD's, and electronic equipment. However, fees for lost or damaged items and overdue hot spots still remain.

**Q: Why did the library institute the No Fines Program?**

**A:** It's simple. We want you to have access to our library's materials. By removing these past fines and not charging fines in the future, our staff wants you to feel comfortable using our library.

**Q: What if my library card expired while I had past due fines?**

**A:** Just visit any of our Branches and we will re-issue your library card for access to Branch materials as well as our many on-line programs.

**Q: What has been the initial response to this new No Fines Program?**

**A:** The response has been overwhelmingly favorable. We consider our library to be one of the main hubs in our parish for information access and we did not want a small fine to keep families from enjoying our library.

